

Speech-Language Pathology & Audiology & Hearing Aid Dispensers Board Enforcement Report

COMPLAINTS AND CONVICTIONS	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25 Q1
Complaints Received	164	91	79	89	80	82
Convictions Received	103	45	48	60	67	17
Average Days to Intake	1	5	7	4	5	9
Closed	17	2	0	0	0	0
Pending	1	6	0	0	4	1

INVESTIGATIONS	Desk	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25 Q1
Assigned		260	131	131	151	148	103
Closed		189	193	178	143	113	39
Average Days to Complete		222	380	598	289	185	151
Pending		260	198	132	130	149	201

INVESTIGATIONS	DOI	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25 Q1
Assigned		9	0	1	0	8	4
Closed		10	8	6	1	8	2
Average Days to Complete		770	839	1,409	150	207	256
Pending		19	11	2	1	6	11

ALL TYPES OF INVESTIGATIONS	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25 Q1
Closed w/o Discipline Referral	181	187	178	140	104	37
Cycle Time - No Discipline	251	368	491	285	147	123

CITATIONS/CEASE & DESIST	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25 Q1
Citations Issued	11	6	7	6	4	0
Avg Days to Citation & Fine	336	429	1,138	439	211	0
Cease & Desist Letters Issued	0	2	0	1	0	0

ATTORNEY GENERAL CASES	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25 Q1
Pending at the AG	23	21	10	3	10	11
Accusations Filed	8	8	5	1	4	1
Statement of Issue (SOI) Filed	1	2	0	0	0	0
Accusation Withdrawn, Dismissed, Declined	1	0	1	3	0	0
SOI Withdrawn, Dismissed, Declined	1	0	0	0	0	0
Average Days to Discipline	824	2,245	1,362	1,221	405	0

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ATTORNEY GENERAL FINAL OUTCOME	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25 Q1
Probation Only	5	1	1	4	2	0
Surrender of License	3	3	2	0	0	0
License Denied (SOI)	1	0	1	0	0	0
Suspension & Probation	0	0	2	0	0	0
Revocation-No Stay of Order	3	2	4	1	0	0
Public Reprimand/Reproval	0	0	0	0	0	0

Note: All data provided prior to FY 2022-23 uses complaint open date as the start to any "Days to" data provided in this report.